Sustainability plan 2019/2020

What does sustainable business mean according to Bastion Hotels?

Respect the following issues:

• the current laws and regulations and the company rules.
• cultural, religious, philosophical and moral convictions.
• our guests, suppliers and partners, our staff.
• the environment, minimizing our impact.
• free competition, rejecting any form of corruption.
• the company: placing the interests of the hotel above personal interests, working on preserving historical and architectural heritage, creating a sense of belonging.

To prevent:

• accidents and ensure the safety and health of guests and staff.

Communicate in a transparent and honest way:

• in the clauses of our contracts.
• about the content, price and quality of our services.
• with our guests, partners, staff and shareholders.
• in internal accounting and financial reporting.

Contribute to:

• the satisfaction of our guests.
• the development and success of our staff.
• local economic and social development.

Improve:

our sustainability performance, continuously and systematically.

Environmental involvement

Respect for the environment is central to us. With our involvement we actively participate in the protection of the environment in the following ways:

Increase awareness of our guests:

Bastion Hotels likes to think sustainably.

Our contribution consists of making responsible, conscious choices that reduce our impact on the environment and encourage our guests to participate:

• We prefer electronic communication for all our external communications (electronic brochures, flyers, newsletters, greeting cards, invoices). To encourage our guests not to print this correspondence, a request has been included in our electronic signature.
• Cleaning of linen and bathrooms in the hotel rooms is on request or every four days,
• We encourage our guests to use transport that causes little or no pollution; public transport, bicycles, e-scooters, etc.,
• Our stationery and accessories are made of durable paper,
• Our toilet paper, hand soap are provided with ECOLABEL. We also prefer no paper towels in our toilets.

Increase awareness of our employees:

To increase the awareness of our staff "how to deal with the environment and our environment", we have a presentation in our introductory training about our sustainable ambitions and how they can be realized together with our employees on the basis of the Green Globe standards.

• Applied information provision: This in-house training is provided by the manager of the hotel. Upon assumption, the employee is informed of the 4 sustainability pillars that Bastion Hotels use
• Our internal communication is, wherever possible, electronic,
• To continually improve our responsibility policy, staff are encouraged to provide input on their ideas for improvement,
• The use of public transport is encouraged, if this is possible for the relevant function.

Increasing awareness of our suppliers:
• All our suppliers adhere to our responsible purchasing policy. They contribute to a continuous improvement regarding respect and protection of the environment,
• we prefer certified suppliers or responsible suppliers,
• we encourage our suppliers to reduce their negative impact, and we follow their contribution to this (number of deliveries, weight reduction, recyclability of packaging, etc.).

Reducing our impact on the environment:

To monitor and control our greenhouse gas emissions, we have introduced a CO2 assessment. This includes gathering information, calculating total greenhouse gas emissions, setting emission reduction targets and drawing up an action plan. Through the action plan each link contributes - and with it to its suppliers, partners and employees - to the reduction of CO2 emissions:

• Deliveries are limited based on product group and frequency.
• We prefer local suppliers.
• We encourage less environmentally polluting transport.
• Water bottles are filled on location to avoid unnecessary transport.
• We use certified green electricity and compensate Co2 emissions of our gas consumption through our supplier NUON.

Reducing our energy consumption:

• For an optimal insight into our energy consumption, we register our consumption of gas and electricity on a monthly basis,
• We strive to adapt our equipment and technical installations (low energy consuming lamps, motion sensors in offices and public corridors),
• We perform preventative maintenance to ensure the correct functioning of electrical appliances,
• We encourage the improvement of technical facilities and prefer energy-saving equipment,
• Temperatures of cooling installations are checked regularly,
• During the check-in protocol of the guest rooms, at least use is made of lighting and equipment,
• Automatic and adjusted temperature settings for different areas of the hotel,
• We have a building management system that regulates the temperature on a daily basis in order to be as energy efficient as possible.

Dealing with water

• To find substantial possibilities to save water / waste, we register our water consumption and analyze it periodically.
• We aim to adapt our equipment and technical facilities (water flow limiters in the hotel rooms and public facilities for showers, baths, toilets, faucets),
• Cleaning of bathroom towels in the hotel rooms is on request,
• System for detecting and repairing leaking toilets, faucets and shower heads in hotel rooms.

Reduction of our waste with our partner Van Gansewinkel

• We reduce the packaging of our fresh products by stimulating the use of reusable packaging or packaging that is returned to the supplier,
• We have optimized the inventory management and use of raw materials,
• We minimize the purchase of waste products, for example by limiting mono packaging
• We separate and recycle our front office waste (eg collecting newspapers by the concierges), in our meeting rooms (with separate waste bins for guests), in our offices and in the reception area for goods,
• We collect the following waste materials: cardboard, paper, glass, batteries, ink cartridges, lamps, cooking oil, aluminum, plastics and coarse dirt. Partnerships have been entered into with recognized organizations for the collection and processing of this waste,
• Delivery of newspapers only at the request of guests.

Social involvement

To our staff

The respect, for ladies and gentlemen who work at Bastion Hotel, is one of the foundations on which we focus. To achieve this, Bastion Hotel is dedicated to its staff in the following areas:

Diversity:

We believe that diversity in our business operations is indispensable to achieve our quality goals: diversity with regard to professions and profiles, diversity with regard to culture and origin, and diversity with regard to experience and career paths.

Training, education and personal development:

As part of our policy to promote internal promotion and growth, our staff benefit from training opportunities throughout their careers. Different methods are offered so that everyone can develop at their own pace.

Bastion Hotels recognizes the specific development needs based on age, experience, desired career path and personal ambitions, and adjusts the training offer accordingly.

Welfare & Safety:

Bastion Hotel ensures the safety of its staff and is committed to the continuous improvement of working conditions and well-being at work,
We strive to provide a motivating and inspiring work environment.

For our community:

We encourage our guests to support local products and services.

We consider our natural heritage an important part of our common heritage and the preservation of our natural environment is part of our sustainable policy.

Examples of our commitment to our community are:

• Guests are provided with information about the history, culture and nature of the environment.
• we are members of the natural monuments association, through the acquisition of nature reserves, the association can protect animals and plants that originally come from this country and allow people to enjoy nature through hiking trails, bike paths, observation points and excursions.
• We offer leaflets and discount vouchers to visit our local attractions and monuments.

Is signed in Utrecht:

Mr. Van Berkel
Director Bastion Hotels

Mr Eli Mual
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